

Breakup & Divorce Club and Online Group Coaching Terms

For Club membership, member group sessions and the free monthly online group coaching session

Effective from 4 August 2026

Breakup & Divorce Global Limited | Company number 17271384 | 5 Brayford Square, London, E1 0SG | support@saradavison.com

These Terms apply when you join the Breakup & Divorce Club or register for one of our online group coaching sessions, including the free monthly session. By purchasing membership, creating an account or registering for a session, you agree to these Terms.

1. What we provide

The Breakup & Divorce Club is an online consumer membership providing the benefits described on the website when you join. These may include a private community, online group coaching sessions, digital programmes or resources, selected discounts and other support.

We currently aim to provide one free online group coaching session each calendar month for registered non-members and additional sessions for Club members. Dates, times, coaches, content and availability will be published on the website or inside the Club and may change. We may reschedule a session or provide a reasonable alternative where necessary. There are no replays because Club and free group coaching sessions are not recorded.

2. Membership, fees and cancellation

The current price, billing period and included benefits are shown before purchase. Membership is personal and must not be shared. Unless stated otherwise, it renews automatically each month using your saved payment method until cancelled.

You may cancel future renewal at any time through the available account settings or by emailing support@saradavison.com before the next payment is taken. Access continues until the end of the period already paid for, after which no further membership payments will be taken. Payments already made are not normally refunded and no partial refund is given for unused time, subject to your statutory rights.

3. Your 14-day cancellation rights

If you are a UK consumer who joins online, you normally have 14 days from the date of purchase to cancel. To cancel, email support@saradavison.com with your name and purchase details, or use any cancellation method we provide.

If you ask us to begin providing membership services during that period and then cancel, we may deduct a reasonable amount for services supplied before cancellation. Where immediate access includes digital content, your right to cancel that digital content may end once access begins if you expressly consented to immediate supply and acknowledged this at checkout. These provisions do not affect any rights you have where services or digital content are faulty or not supplied with reasonable care and skill.

4. Group coaching and its limits

Group sessions provide general coaching support and education. They are not private one-to-one coaching and do not create an individual coaching, therapeutic or professional-adviser relationship. They are not therapy, medical or mental-health treatment, crisis support, legal advice or financial advice.

You remain responsible for your choices, actions and wellbeing. Please seek appropriate qualified or emergency support where needed. We do not guarantee any particular personal, relationship, legal, financial or other outcome.

5. Emotionally sensitive content

Sessions and Club content may discuss relationship breakdown, domestic abuse, coercive control, trauma and other sensitive subjects. This may bring up difficult emotions or personal experiences. You are responsible for deciding whether you feel ready to participate, taking a break when needed and arranging any personal therapeutic, medical or other support you require. Distress or feeling triggered does not, by itself, create a right to a refund outside your statutory rights.

6. Privacy and confidentiality

Please protect your own privacy and avoid sharing information you would not want other participants to know. You must keep confidential another participant's identity, personal experiences and any sensitive information shared in a session or the Club. You must not repeat, publish or use that information outside the group.

We require everyone to respect confidentiality, but because group sessions and community spaces involve other participants, we cannot guarantee that another participant will always comply. Our coaches may need to disclose information where reasonably necessary because of a serious safeguarding concern, a legal obligation or to protect someone from harm. Personal information is handled in accordance with our Privacy Notice.

7. No recordings or AI tools

We do not record Club group coaching sessions or the free monthly session. You must not record, photograph, screen-record, livestream or transcribe a session, or use an AI assistant, automated note-taker, transcription bot or similar tool. We may remove or disable any such tool immediately and may remove a participant who breaches this rule.

8. Community Code of Conduct

To keep the Club and group sessions supportive and respectful, you must:

- communicate respectfully and allow others space to contribute;
- respect confidentiality, privacy, boundaries and differing experiences;
- not post or share abusive, threatening, discriminatory, harassing, unlawful, misleading or disruptive material;
- not solicit, promote services, contact members privately for commercial purposes or share external links unless we permit it; and
- not give another person access to your account, session link or member-only content.

We may moderate discussions, remove content, mute or remove someone from a session, or suspend or end access where reasonably necessary to protect participants, the community, our intellectual property or the proper running of the service. A serious or repeated breach may result in termination without refund, subject to consumer law.

9. Intellectual property

All Club content, session materials, programmes, videos, guides, methods, branding and other resources belong to us or our licensors. They are provided for your personal, non-commercial use only. You must not copy, reproduce, teach, sell, share, adapt, upload or distribute them, or use them to create a competing product or service, without our prior written permission.

10. Changes and availability

We may make reasonable changes to the Club, its coaches, programme, timetable, platforms or included benefits. We will not reduce the overall paid service materially without good reason. Membership depends on online and third-party platforms, and uninterrupted access cannot be guaranteed. Where a problem within our reasonable control materially affects the service, we will aim to restore access or provide a reasonable alternative.

11. Our responsibility

We are responsible for foreseeable loss caused by our breach of these Terms or our failure to use reasonable care and skill. We are not responsible for loss caused by circumstances outside our reasonable control, decisions you make based on general group content, another participant's independent actions, or business loss, lost income or opportunity.

Nothing in these Terms excludes or limits liability where doing so would be unlawful, including liability for fraud or death or personal injury caused by negligence, or affects your statutory consumer rights.

12. General, law and complaints

We may update these Terms from time to time. Material changes affecting existing paid members will be notified reasonably in advance where practical. If any provision is unenforceable, the remaining provisions continue. A delay in enforcing a right is not a waiver.

These Terms are governed by the laws of England and Wales. Mandatory consumer jurisdiction rules apply to consumers; otherwise the courts of England and Wales have exclusive jurisdiction.

For questions, cancellations or complaints, contact support@saradavison.com. Please give us a reasonable opportunity to investigate and resolve any concern. Your statutory rights are unaffected.