

# IDCCOE Membership Terms

For ongoing professional membership, community access and member benefits

**Effective from 3 August 2026**

Breakup & Divorce Global Ltd

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**These Terms apply to paid membership of the International Divorce Coach Centre of Excellence (IDCCOE).**

## 1. Membership

IDCCOE membership is provided by Breakup & Divorce Global Limited. It is personal, non-transferable and available only to people who meet any eligibility criteria stated when joining. Membership may also be included for a fixed period with a training programme, after which paid renewal is optional unless active membership is required for a particular advanced training or professional role.

## 2. Benefits

Membership includes the benefits described when you join, which may include a regular programme of webinars, training and Q&As; private community access; peer support; opportunities to ask questions; the Referrals Hub; professional introductions where appropriate and requested; development opportunities; annual member logos; and selected discounts.

Benefits, presenters, schedules and platforms may change over time, provided the overall membership remains substantially consistent. Access to the Referrals Hub or introductions does not guarantee referrals, clients, work or business results. Missed live sessions do not create a refund right where recordings or the wider membership programme remain available.

## 3. Fees, renewals and cancellation

Current fees and billing frequency are shown at checkout. Unless stated otherwise, membership renews automatically monthly or annually using your saved payment method until cancelled. You may cancel future renewal at any time by emailing support@saradavison.com before the next payment is taken. Cancellation takes effect at the end of the paid period. We do not provide partial refunds for unused time, except where required by law.

If you join online as a consumer, you normally have 14 days from our confirmation to cancel. If you ask for membership access during that period and cancel, we may deduct a reasonable amount for benefits already supplied. Any immediate digital-content access is subject to the express-consent rules presented at checkout. Your statutory rights are unaffected.

We may change the membership fee by giving reasonable advance notice. The new price will apply from a future renewal, and you may cancel before it takes effect. If payment fails, we may retry it and suspend access until payment is made.

## 4. Relationship with training and accreditation

Active membership gives access to wider community webinars, additional training, Q&As and providers that may support professional development and accreditation. These benefits end when membership ends. Course-specific access and assessment support are governed by the Training Terms and the relevant offer.

Ending membership does not normally remove an accreditation already earned or permission to use its original accreditation logo. Active members may receive an updated annual membership or accreditation logo. Active membership may be required while taking Master Practitioner or Platinum Practitioner live training and for coaches listed by, working with or receiving opportunities through our business.

## 5. Member conduct and confidentiality

You must follow the Code of Conduct and community rules; communicate respectfully; protect confidential information; avoid misleading claims; and not post unlawful, abusive, discriminatory, harassing, promotional, disruptive or reputation-damaging material. Information shared by other members, including client examples and personal experiences, must remain confidential.

You must not record, photograph, screen-record or transcribe live sessions, or use AI assistants, automated note-takers or transcription bots. You must not share your account, recordings or member-only content. Our intellectual property may be used only as allowed under the Training Terms or with written permission.

## 6. Official recordings

We may record community webinars, training and Q&As and make recordings available to current and future active members. If you contribute to a recorded session, your name, image, voice and comments may appear. Cameras and microphones are normally optional. Please do not share information you would not wish to appear in a recording.

## 7. Suspension or termination

We may remove content or suspend or terminate membership for non-payment, serious or repeated breach of these Terms, the Code of Conduct, confidentiality or intellectual property rights, abusive or disruptive behaviour, client-protection concerns, or conduct reasonably likely to damage our reputation or community. Serious breaches may result in termination without refund, subject to consumer law, and may also affect listings, referrals, accreditation or logo permission where appropriate. We will normally explain the concern and allow a response unless immediate action is reasonably necessary.

## 8. Disclaimers and liability

Membership provides professional learning and community support, not supervision, therapy, crisis support, regulated professional advice or a guarantee of referrals or results. You remain responsible for your practice, competence, insurance, client decisions and compliance with law and professional duties.

We are responsible for foreseeable loss caused by our breach or negligence, but not for business loss, lost income, clients or opportunity; how you use membership content; other members' independent actions; or events outside our reasonable control. Nothing excludes liability where unlawful or affects statutory consumer rights.

## 9. General

We process personal information under our Privacy Notice. If a clause is unenforceable, the rest continue. A delay in enforcement is not a waiver. These Terms are governed by the laws of England and Wales. Mandatory consumer jurisdiction rules apply to consumers; otherwise the courts of England and Wales have exclusive jurisdiction.

## 10. Contact and complaints

Contact [support@saradavison.com](mailto:support@saradavison.com). We will aim to investigate and respond within a reasonable time. Please give us a reasonable opportunity to resolve any concern. Your statutory rights are unaffected.