

Training Terms and Conditions

For online courses, live training, professional accreditation and related learning support

Effective from 3 August 2026

Breakup & Divorce Global Ltd

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Please read these Terms before purchasing. They form part of your contract with us and do not affect your statutory consumer rights.

1. About these Terms

These Terms apply when you purchase or enrol on training provided by Breakup & Divorce Global Limited (we, us or our), including training delivered through the International Divorce Coach Centre of Excellence (IDCCOE). Your order confirmation and the relevant sales page set out the programme, price, access period, completion deadline and any additional conditions. If they conflict with these Terms, your order confirmation takes priority for those programme-specific details.

You must be at least 18 years old. By ordering, you confirm that the information you provide is accurate and that you accept these Terms.

2. What you are purchasing

We will provide the course content, live elements, assessment support and other features described at the time of purchase. Training may include recorded lessons, workbooks, live webinars, Q&As, role-play, coursework and community access. We may make reasonable changes to content, presenters, delivery order or platforms where this does not materially reduce the programme.

Live sessions may occasionally be rescheduled or provided in another suitable format. A rescheduled session or reasonable alternative will not normally entitle you to a refund.

Access is personal to you and continues only for the period stated when you purchase. You are responsible for completing the course and submitting work within the applicable deadline. Any extension is at our discretion and may require reasonable supporting evidence of exceptional medical or personal circumstances.

3. Fees and payment plans

Prices and any VAT are shown at checkout. Fees must be paid in full or under an agreed payment plan. A payment plan divides the full course price into instalments; it is not a monthly subscription that may be cancelled after the cancellation period.

If an instalment is late or fails, we may retry payment, ask you to use another payment method and suspend course, community, assessment or accreditation access until the account is brought up to date. The remaining balance remains payable. We may refer overdue sums for reasonable recovery action.

4. Consumer cancellation rights

If you buy online as a consumer, you will normally have 14 days from the date of our order confirmation to cancel by emailing support@saradavison.com. We will refund payments due under the law, normally using the original payment method.

If you ask us to begin providing services during the 14-day period and then cancel, we may deduct a reasonable amount for services supplied before cancellation. If a service is fully performed during that period after your express request and acknowledgement, your right to cancel that service ends. Where digital content is supplied immediately, your statutory right to cancel that digital content may end once supply begins if you expressly consent and acknowledge this at checkout. These rules do not affect rights you may have if content or services are faulty or not as described.

After the statutory cancellation period, fees are non-refundable unless required by law or expressly stated in writing. Not attending, not completing, changing your mind, lack of time, business results, or finding the subject matter emotionally difficult does not by itself create a right to a refund.

5. Accreditation and assessment

Accreditation is awarded only when you have paid all fees and completed the required learning, attendance, coursework, assessments and other standards within the relevant deadline. Purchase, attendance or submission does not guarantee that you will pass. We may require reasonable amendments or resubmission in accordance with the programme requirements.

The Breakup & Divorce Coach Practitioner Training includes IDCCOE membership and community access for the first six months, unless your offer states otherwise. Continued membership after that period is optional, but is highly recommended while you are working towards accreditation because wider webinars, additional training and provider support help learners understand and meet the required standards.

Course-specific assessment support included in your training fee remains available during the applicable completion period. Wider community support, webinars, additional training and access to specialist providers are available only while your IDCCOE membership is active. Ending membership may therefore make completing accreditation more difficult.

To enrol in and participate in Master Practitioner or Platinum Practitioner Training, you must have purchased the Breakup & Divorce Coach Practitioner Training and be an active IDCCOE member during the live training. You will not normally need to retain membership solely for included coursework marking after the live training, provided fees are paid and work is submitted within the completion period.

Not every training programme leads to accreditation. Where a programme provides only a certificate of attendance or completion, this will be stated on the relevant sales page and order confirmation.

6. Accreditation and logos

Once you have earned accreditation, you may describe yourself as accredited at that level and use the accreditation logo supplied to you. Ongoing membership is not required solely to retain an earned accreditation or its original logo. Active IDCCOE members may receive an updated membership or accreditation logo each membership year.

You must follow our Code of Conduct and use accreditation and logos accurately and professionally. We may suspend or withdraw accreditation, membership, listings or permission to use logos for serious misconduct, material breach of the Code of Conduct, non-payment, false or misleading claims, abusive or disruptive behaviour, client-protection concerns, or conduct reasonably likely to damage our business,

Sara Davison, IDCCOE or the coaching community. We will normally explain the concern and allow you to respond, unless immediate suspension is reasonably necessary.

7. Professional responsibilities

Coaching is not currently a regulated profession in the United Kingdom. Our training and accreditation do not qualify you as a therapist, psychologist, psychiatrist, counsellor, doctor, solicitor or other regulated professional. You are responsible for working within your competence, qualifications and insurance; maintaining appropriate boundaries; safeguarding clients; and referring or signposting to suitably qualified medical, mental-health, legal, safeguarding or other specialists where appropriate.

If you provide services through our Club, are listed on our website, receive work through us or represent our business, you must maintain suitable professional insurance, provide an up-to-date certificate when requested and at least annually, maintain any required IDCCOE or operational-group membership, and comply with any separate provider terms. We may suspend or remove listings, referrals, group access or the right to represent an association with us if these requirements are not met.

We may provide business and marketing guidance, but do not guarantee clients, referrals, employment, income, publicity or business success. Guidance may become outdated and you are responsible for deciding whether it suits your circumstances and for obtaining specialist advice where needed.

8. Intellectual property and permitted use

You may apply the tools, methods and frameworks you learn when working directly with your own clients. Course materials, including recordings, videos, workbooks, worksheets, slides and downloads, remain our intellectual property or that of our licensors and are supplied for your own learning and professional reference.

Unless a resource is expressly labelled for client use, you must not copy, photocopy, reproduce or distribute it to clients or anyone else without our written permission. You must not share logins or course access; record or download sessions except through an authorised facility; remove branding; claim our materials as your own; teach, train, license or sell our content; or create a course, workshop, programme or membership substantially based on it. You must not upload our materials or recordings to an AI system without our prior written permission.

9. Live sessions, confidentiality and recordings

Live sessions may contain personal experiences, client examples and sensitive information. You must keep other participants' information confidential and must not disclose anything that identifies a participant or another person discussed.

You must not record, photograph, screen-record or transcribe a session. AI assistants, automated note-takers and transcription bots must not be used or admitted. We may remove such tools and may remove or suspend a participant for breach of confidentiality, intellectual property, community rules, or abusive, discriminatory, disruptive or inappropriate behaviour. Serious breaches may lead to termination without refund, subject to consumer law, and may also affect membership, accreditation or logo permission.

We may officially record training sessions, live training days, community webinars and Q&As, but do not ordinarily record private one-to-one coaching. You will be notified when a session is recorded. Cameras and microphones are normally optional. If you speak, appear on camera or contribute, your name, image, voice and comments may appear in the recording.

Community recordings may be available to current and future active IDCCOE members. Course recordings may be available to past, current and future properly enrolled students of that course and to authorised team members and trainers. Do not share personal information you would not wish to appear. We may edit contributions where reasonably practicable but cannot guarantee removal.

10. Sensitive content and accessibility

Training may discuss relationship breakdown, domestic abuse, coercive control, trauma and other emotionally sensitive subjects. You are responsible for deciding whether you are ready to participate, taking breaks and obtaining appropriate personal support. Training, webinars and community support are educational and are not therapy, medical or mental-health treatment, or crisis support. We are not responsible for providing personal therapy or paying for additional support. Becoming distressed or personally triggered does not, by itself, create a right to a refund outside the cancellation period.

We use videos, live webinars, workbooks and practical learning. If a disability, health condition or additional learning need may require support, please contact us before purchase or as soon as possible. We will consider reasonable adjustments where practical but cannot guarantee every request or fundamentally change the course or assessment standards. Agreed alternatives may include a recorded Zoom or video assessment where written coursework is a genuine barrier.

11. Our responsibility

We will provide services with reasonable care and skill. We are responsible for foreseeable loss caused by our breach or negligence. We are not responsible for how you apply the training in your practice, decisions or claims you make to clients, loss caused by events outside our reasonable control, or business loss, lost income, clients or opportunity.

Nothing in these Terms excludes or limits liability where unlawful, including liability for fraud or for death or personal injury caused by negligence, or affects your statutory consumer rights.

12. Ending or suspending access

You may end participation at any time, but this does not remove payment obligations or create a refund right. We may suspend or terminate access for non-payment, misuse of content, breach of confidentiality, serious misconduct or another material breach. Where appropriate, we will give you an opportunity to correct the breach. Clauses concerning payment, confidentiality, intellectual property, accreditation, liability and governing law continue after termination.

13. General terms

We process personal information in accordance with our Privacy Notice. We may update these Terms for future purchases. If we make a material change affecting an existing programme, we will notify you and will not materially reduce what you have already purchased.

If any clause is found unenforceable, the remaining clauses continue. A delay in enforcing a right does not waive it. You may not transfer your contract or course place without our written permission. We may transfer our rights and obligations to another organisation provided this does not reduce your rights.

These Terms and any dispute or claim arising from them are governed by the laws of England and Wales. If you are a consumer, the courts applicable under mandatory consumer law will have jurisdiction; otherwise, the courts of England and Wales have exclusive jurisdiction.

14. Questions and complaints

Please contact support@saradavison.com with enough information for us to investigate. We will aim to respond within a reasonable time and ask that you give us a reasonable opportunity to resolve the matter. This does not affect your statutory rights.