

Website, General Advice and Digital Product Terms

For saradavison.com, free content, downloadable guides and consumer self-study products

Effective from 4 August 2026

Breakup & Divorce Global Limited | Company number 17271384 | 5 Brayford Square, London, E1 0SG | support@saradavison.com

These Terms apply when you use saradavison.com (the Website), access our free content or buy a consumer digital product such as a downloadable guide, ebook, workbook, audio, video programme or self-study resource. Separate terms apply to private coaching, the Breakup & Divorce Club, online group coaching, professional training and IDCCOE membership. The terms shown at checkout for a particular purchase take priority if they differ from these Terms.

1. General information and advice

Our articles, videos, podcasts, social-media content, emails, downloads and other general resources are provided for information, education and self-development. They are not personalised advice and do not take account of your individual circumstances.

Our content is not legal, financial, tax, medical or other regulated professional advice. It is not therapy, counselling, diagnosis, treatment, mediation, advocacy, crisis support or an emergency service. You should obtain appropriate professional advice before making legal, financial, medical or other significant decisions.

Using the Website, sending us a message, downloading a resource or buying a self-study product does not create a private coaching or other professional-adviser relationship. You remain responsible for your decisions, actions and wellbeing. We do not guarantee any particular personal, emotional, relationship, legal, financial, health or business outcome.

2. Sensitive content and urgent support

Our content may discuss relationship breakdown, domestic abuse, coercive control, trauma and other emotionally sensitive subjects. This may bring up difficult emotions or personal experiences. Please decide whether the content is appropriate for you, take breaks where needed and seek suitable personal or professional support. Feeling distressed or triggered does not, by itself, create a right to a refund outside your statutory rights.

The Website and our inboxes are not monitored as emergency, crisis or safeguarding services. If you or another person is in immediate danger or at risk of serious harm, contact the emergency services or an appropriate crisis or domestic-abuse service where you are located.

3. Using the Website

You may use the Website only for lawful purposes. You must not interfere with its operation or security, attempt unauthorised access, introduce malicious code, impersonate another person, collect information without permission, scrape or harvest content, or use the Website for fraud, harassment or unlawful activity.

You are responsible for keeping any login details confidential and for activity through your account. Please contact support@saradavison.com promptly if you believe your account or the Website has been compromised. We may suspend or end access where we reasonably believe there has been a serious or repeated breach of these Terms, a security risk, infringement of rights or unlawful activity.

4. Buying digital products

The description, price, currency, access period and any technical or compatibility information for a digital product will be shown on the relevant sales or checkout page. Please check these details before ordering. Prices include

applicable taxes unless stated otherwise. Your order is accepted when we send confirmation or make the digital product available, whichever occurs first.

Digital products are for your personal, non-commercial use and may not be shared with another person. Unless the sales page states otherwise, access is provided online or by download shortly after payment. You are responsible for having a suitable device, internet connection and software to use the product where those ordinary requirements have been explained or are reasonably apparent.

5. Cancellation and immediate digital access

If you are a UK consumer purchasing online, you normally have 14 days from the date of the contract to cancel. However, where you choose immediate access to digital content, your right to cancel that digital content ends when supply begins if, before access starts, you expressly consent to immediate supply and acknowledge that you will lose the right to cancel.

If the required consent and acknowledgement were not obtained, your statutory cancellation rights remain. To exercise any right to cancel, email support@saradavison.com with your name and order details. Except where required by law, we do not provide refunds because you changed your mind after immediate digital access began, did not use the product, or did not obtain the result you hoped for.

6. Problems with digital products

We will provide digital content of satisfactory quality, fit for any purpose made known to us where the law requires, and as described. If a product is faulty, materially different from its description or cannot be accessed because of a problem within our reasonable control, please contact support@saradavison.com.

We will normally first try to put the issue right by restoring access, correcting or replacing the affected content, extending access where appropriate or providing it in another reasonable format. If that cannot be done within a reasonable time or without significant inconvenience, you may be entitled to a price reduction or refund under your statutory rights.

7. Intellectual property

The copyright, trade marks and other intellectual-property rights in the Website and our content belong to us or our licensors. This includes our branding, written content, videos, podcasts, downloads, frameworks, exercises, workbooks and digital products.

You may access and, where enabled, download or print content for your own personal, non-commercial use. You must not copy, share, republish, sell, license, distribute, adapt, commercially exploit or use our content to provide training, coaching or competing products or services without our prior written permission. You must not remove ownership notices or use our name or branding in a way that suggests an endorsement or association that does not exist.

8. Contributions and testimonials

If you send or post content through the Website, you must own it or have permission to share it and must not submit anything unlawful, abusive, misleading, confidential to another person, infringing or technically harmful. You retain ownership of your content and allow us to host and use it only as reasonably necessary to provide, secure and moderate the relevant feature and respond to you. We will not use a private client story or testimonial in marketing without separate permission.

9. Website availability, accuracy and links

We take reasonable care when preparing content, but general information may become incomplete or out of date. We may update, remove or suspend Website content or features. We do not guarantee uninterrupted availability. This does not affect our obligation to provide a paid digital product in accordance with its description and your statutory rights.

The Website may link to third-party platforms, payment providers, booking systems, videos, social networks or other services. Links are provided for convenience and do not necessarily mean that we endorse the third party. Third-party services may have their own terms and privacy information.

10. Our responsibility

We are responsible for loss or damage that is a foreseeable result of our breach of these Terms or failure to use reasonable care and skill. We are not responsible for circumstances outside our reasonable control, losses that were not foreseeable, or decisions made by treating general information as personalised professional advice.

If you use the Website or a consumer digital product for business purposes, we are not responsible for loss of profit, revenue, business, clients, opportunity, anticipated savings, goodwill or reputation. Nothing in these Terms excludes or limits liability where it would be unlawful to do so, including liability for fraud or death or personal injury caused by negligence, or affects your statutory consumer rights.

11. Privacy and cookies

We handle personal information in accordance with our Privacy and Cookie Notice, which is available on the Website. Where consent is required, non-essential cookies should not be used unless you make an active choice through the Website's cookie controls.

12. Changes to these Terms

We may update these Terms to reflect changes to the Website, our products, our business or the law. The current version and effective date will be published on the Website. Changes will not retrospectively alter a purchase already confirmed.

13. Governing law and contact

These Terms are governed by the law of England and Wales. If you are a consumer living elsewhere, you retain any mandatory protections and rights to bring proceedings available under the law that applies to you. If any part of these Terms is found unlawful or unenforceable, the remainder will continue to apply.

Questions, complaints and cancellation requests may be sent to support@saradavison.com. Please give us a reasonable opportunity to investigate and resolve any concern. You may also write to Breakup & Divorce Global Limited at 5 Brayford Square, London, E1 0SG, United Kingdom.